

No. S-17011/1/2015-SBM
Government of India
Ministry of Drinking Water and Sanitation
Swachh Bharat Mission (Gramin)

Pt. Deendayal Antyodaya Bhawan,
CGO Complex, Lodhi Road
New Delhi-110 003
Dated: 28/03/2019

To,
The Additional Chief Secretary / Pr. Secretary /Secretary in -charge of rural sanitation,
All States

Sub: Standard Operating Procedure (SOP) for SBM(G)-IMIS related queries and facilitation -reg

Madam/Sir,

I am directed to intimate that based on the IMIS queries in respect of SBM(G) received from the various States on time to time, and to resolve the issues the following SOP is suggested:

1. Queries related with Updation /Deletion / shifting and sharing of Directory/Specific Data of households from IMIS of SBM (G)- An official letter, signed by an officer not below the rank of the State Mission Director and addressed to JS SBM (G) Shri Arun Baroka (arun.baroka@nic.in) needs to be sent. Scanned copy of the official letter through email shall also be accepted.
2. For all other general Queries related to data access / updation of physical, financial progress and information related issues an email can be sent.

Copies of the above can be marked to Director (SBM) (ghosh.sonali@nic.in) and the SBM div (so-sbmg@nic.in).

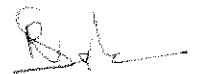
The IMIS technical support team for specific queries are as below:

	Name	Designation	Email ID	Mobile No	Module
1	Ms Seemantinee Sen Gupta	Sr Technical Director	ssengupta@nic.in	9313547767	All issues related to SBMG and NRDWP
2	Shri Om Prakash Aggarwal	Technical Director	omprakash@nic.in	9871888276	All Issues related to SBMG
3	Shri Rajeev Goel	Technical Director	rajeev.goel@nic.in	9810077128	SLWM and World Bank
4	Ms Anu Talwar	Sr System Analyst	anutalwar@nic.in	9811350192	Gobardhan
5	Mr Pramood Kumar Yadav	Sr System Analyst	pramodk.yadav@nic.in	9968483306	Server and site access issues

During the office hours the above officers can be contacted at <tel:011-24366372/011-24368629>.

3. This is issued with the approval of competent authority.

Yours faithfully,



(Rampal Singh)
Under Secretary to the Government of India
email:- rampal.singh67@gov.in
Phone no 011 2436 9654

Copy to: -

1. Mission Directors/ State Coordinators -of concerned States, SBM (G)
2. Sr. TD & TD, NIC, MoDWS
3. Sr. PPS to Secretary
4. PPS to JS (SBM(G))
5. PA to Director SBM(G)